

新聞稿

Press Release

PR017/23
14 March 2023

MTR Invests Over \$1.3 Billion to Upgrade Automatic Fare Collection System New Gates to be Launched to add Credit Card Payment Option

The MTR Corporation will progressively install new entry/exit gates in Racecourse, Hang Hau, LOHAS Park and other MTR stations starting from today (14 March 2023) to further upgrade the automatic fare collection (AFC) system. This project is implemented according to the Corporation's long-term asset renewal plan of the AFC system. The new gate features a slimmer gate body, making walkway for passengers wider. More importantly, its software can support more e-payment options, bringing further convenience to passengers and tourists.

"The Corporation has been putting in resources to upgrade railway facilities to continuously provide customer-centric and quality service. Over HK\$1.3 billion will be invested into the asset renewal of the AFC system. With the commencement of gate installation, we look forward to seeing MTR ticketing service embarking on a new era with credit card payment added, making passenger journeys more convenient and efficient," said Ms Jeny Yeung, Hong Kong Transport Services Director of MTR Corporation.

The Corporation formulated a long-term asset renewal plan for the AFC system a few years ago to provide more e-payment options for more convenient travel for passengers and tourists. The plan includes –

- replacing more than 2,400 entry/exit gates in the heavy rail network with new gates with slimmer flap-gate design, or adding readers to existing gates, so as to upgrade the gate functions;
- gradually enhancing the payment functions of Customer Service Centres at MTR stations throughout the network. There are currently nine MTR stations¹ accepting e-payment at Customer Service Centres at which passengers can use cash, Octopus, QR code e-wallets or credit cards to purchase products such as Monthly Pass Extra, City Saver and MTR souvenirs.

The Corporation is implementing the upgrading works of entry/exit gates and AFC system in full steam. Upon the installation of new gates and upgrade of existing gates, these gates can first be put into service to provide existing ticketing services (including Octopus, Single Journey Ticket and QR code) before the launch of contactless credit card ticketing service.

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Subject to the progress of the installation of new gates and the addition of readers to the existing gates, the Corporation aims to introduce contactless credit card ticketing service by the end of this year at the earliest. Passengers will be able to easily pass through the gates with Octopus, Single Journey Ticket, QR code e-wallets or contactless credit card payment in future, enjoying smart mobility under “Go Smart Go Beyond”.

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¹ Exhibition Centre, Hong Kong, Kowloon Tong, North Point, Tai Wo Hau, Nam Cheong, Sheung Shui, Fanling and Tin Shui Wai stations

About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and Mainland China. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Captions:

1. New flap gates in the MTR heavy rail network are equipped with four payment functions – Octopus, Single Journey Ticket, QR code and contactless credit card payment. Passengers will be able to directly pay fares at gates with contactless credit cards or payment-enabled mobile devices such as smart phones.



2. The new gates feature a flap design with a slimmer gate body than the existing tripod turnstile gates, making walkway for passengers wider. Besides smoother entry and exit for passengers, there will also be added convenience for those travelling with baby prams, trolleys and luggage.



3. There are currently nine MTR stations accepting e-payment at Customer Service Centres at which, besides cash, passengers can use Octopus, credit card or QR code e-wallets to purchase products such as Monthly Pass Extra, City Saver and MTR souvenirs.

